



GUEST & EMPLOYEE HEALTHCARE



Immerse Yourself Into Healthy and Enjoyable Holidays



Legian Beach Hotel

As your safety and health as well as the safety and health of our employees are paramount, please observe the following requirement while enjoying your long awaited holidays to our Resorts.

We are all held responsible without exception.

HEALTH & SAFETY PROTOCOL WHILE STAYING WITH US



TOUCHLESS GREETINGS

Please excuse us for not shaking your hands or giving you hugs as usual. We will instead greet you with the Balinese Way by putting both hands on our chest (Panganjali)



WEAR MASK

- Everyone is required to wear mask in public places
- If you do not have one, please inform us so that we can provide you with a mask



WASH HAND

- Everyone is required to wash hand with soap often
- Hand Sanitizer is only recommended when it is not possible to wash hand



SAFE PHYSICAL DISTANCING

- Everyone is required to maintain a minimum of 1,5 (one and a half) meters distance from others, except family members travelling together
- Tables and chairs in all our outlets have been arranged accordingly



ROOM CLEANING

- We require that you are out of the room during cleaning
- Cleaning of your room may take longer than usual in order to complete our health and sanitation protocol.
- There will be no turndown service for villas for the time being



MINIMIZE GATHERING

- It is not recommended to make gathering with more than 10 people, unless family travelling together
- Big gathering can be arranged with the hotel and protocol must be followed



BARRIERS & PROTECTIVE WEAR

For the safety of all:

- Please excuse us that we need to install transparent barriers at all our cashiers and Front Desk
- All our service employees at restaurants and bars will wear protective equipment





NOT FEELING WELL DURING STAY?

- Immediately inform us
- Go back to your room and wait for Medical Staff to come and check your conditions
- Follow guidance given by the Medical Team



HEALTH INSPECTORS

Health Inspectors will go around the property regularly and kindly please follow their guidance and recommendations for the safety and health of all of us.



HEALTH & SAFETY ADVANTAGE OF OUR PROPERTIES

The characteristic and layout of our properties provide maximum health and safety protection to you and family mainly because of the required safe physical distancing, which is one the most important health and safety demands today, can be maintained at all time.

10 (ten) main reasons why staying with us:

- Accommodations are scattered around within 40.000 m2 open parkland.
- Bungalows are spread within lush tropical garden.
- Villas are privately walled.
- Main building terraces are separated with full length wall.
- Big gardens allowing all guests to walk around or sit around within large open area privately.
- Beachfront location allowing guest to have maximum sunbathing all day long in a large open area.
- Outlets are of alfresco style with large open area.
- Large open poolside areas rich of sunlight so that pool chairs can be set up at 2 meters from each other.
- Employees are well trained and well equipped with the new norms we live in today.
- Services within the properties have been adapted to the requirement of the pandemic.

BEHIND THE SCENE, IF YOU WISH TO KNOW.

OUR CLEANING PRODUCTS & PROTOCOL



CARS AND VEHICLES

- All guest cars will be cleaned and disinfected thoroughly every time after use and before servicing the next guests.
- Luggage will be sprayed with disinfectant upon arrival at the hotel.



PUBLIC SPACES & COMMUNAL AREAS

All surfaces are cleaned frequently with disinfectant, this includes but not limited to chairs, tables, counters, lift buttons, public phones, door handles, public toilet covers and flusher, pool chairs and soon



GUEST ROOMS

Cleaning of your room may take longer than usual in order to complete our health and sanitation protocol. We require that you are out of the room during cleaning.



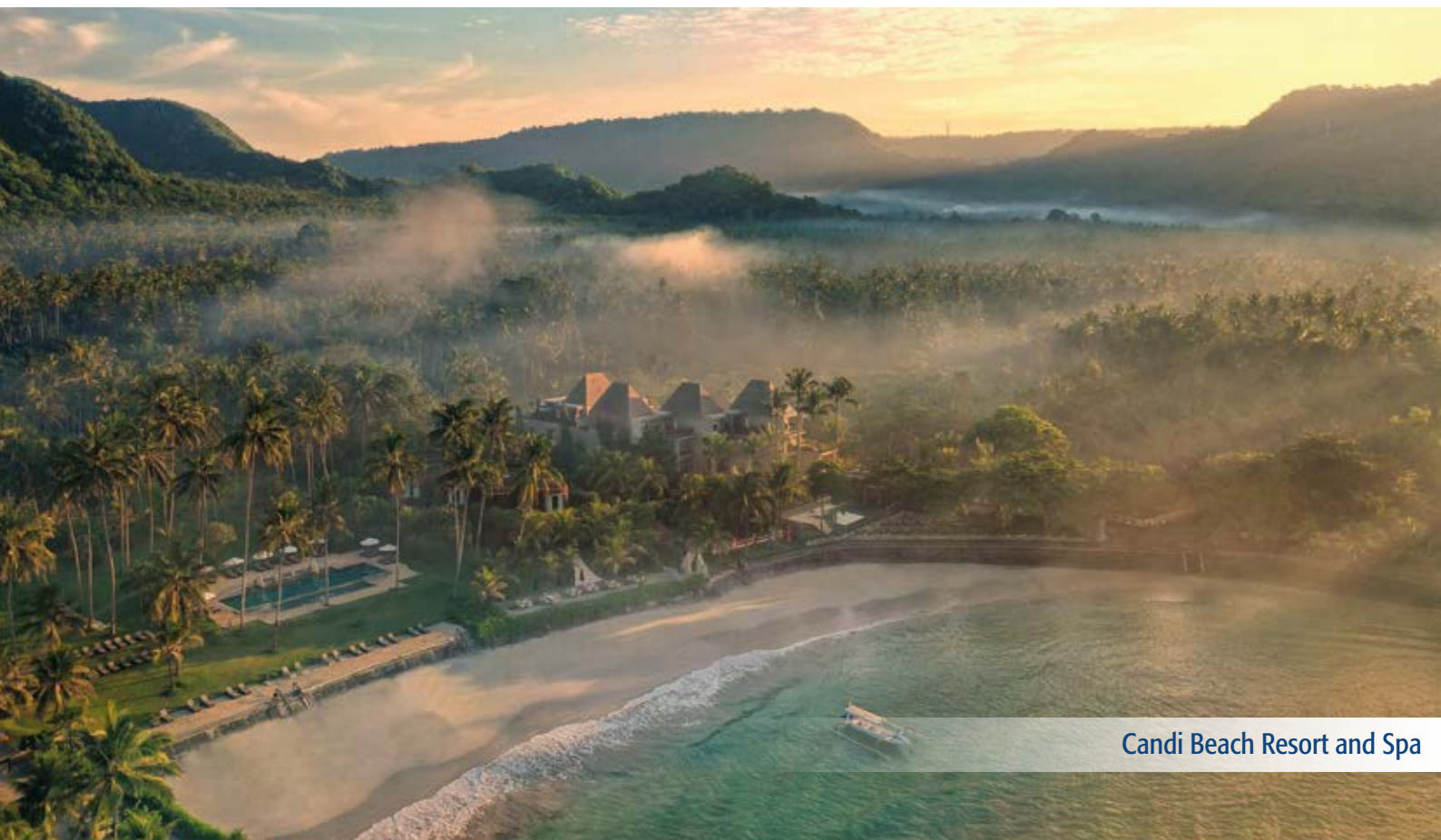
FOOD & BEVERAGE SERVICE

- In person contact will be minimized
- Buffet items variety will be reduced in order to increase sanitation
- ROOM SERVICE
 - i. Food & Beverage Delivery will be without human contact, our staff will knock on your door or ring the doorbell and leave the food outside of your room.
 - ii. Please sign the bill and hand it over to the staff.
 - iii. Once you are done, please contact room service at ext. 1 (one) and leave all the room service items outside of your door.



ELEVATOR / LIFT

Surfaces and buttons will be cleaned and disinfected regularly throughout the day





LAUNDRY

- Washing and drying is done in a strict procedures for safety and health
- All staff wear protective equipment and tools to avoid touching linen directly with the hand (including pool towels)
- Delivery of dirty and clean linen, including pool towels, is done with protective tools.



BACK OF THE HOUSE

- All surfaces, especially high traffic areas, employee areas and facilities, are cleaned and disinfected regularly throughout the day
- All employees health condition and body temperature are checked every time they enter the hotel. Entry will not be allowed for any presumptive condition of a case.
- Employees whose family members just come from other cities or abroad will not be allowed to come to work for at least 14 days.



SHARED EQUIPMENT

All shared equipment and tools will be cleaned and disinfected before storing at the end of every shift



ROOM RECOVERY PROTOCOL

In the unlikely event of presumptive case involving guest, the said guest room will be taken out of service and quarantined.

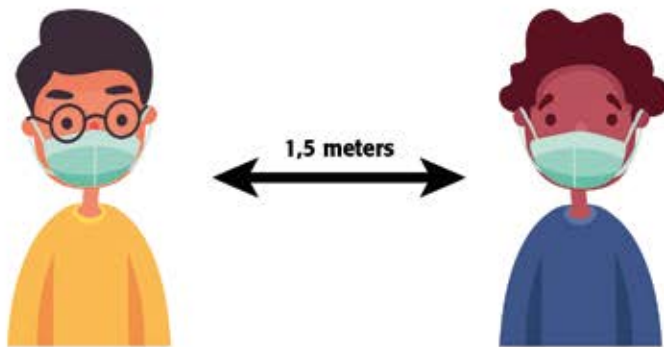
The said guest room can only be put back into service after enhanced and deep cleaning with disinfectant have been done according to health and safety protocol.



**TOUCHLESS GREETINGS
(PANGANJALI)**



**WEAR MASK
AT PUBLIC AREA**



SAFE PHYSICAL DISTANCING



MINIMIZE GATHERING



**WASH HAND
WITH SOAP OFTEN**



EMPLOYEE PROTECTIVE WEAR